GDPR Update

European & International Policy Update.

Introduction

1. Quilter Investors Limited, shares several investment brands including CREDEXIO.COM

2. This Agreement covers all relationships between the Company and its clients who have registered on CREDEXIO.COM. The Company provides its services only to persons who are of legal age.

3. The Company has the right to change or amend the Agreement at its sole discretion from time to time. All changes will be effective immediately, once updated and published on the website. If the Client continues to use the services of the Company after this term, then by default this means the Client has given consent to the changes that have been made. For the avoidance of doubt, it is advised that the Client regularly checks this Agreement for any changes and monitors news on CREDEXIO.COM

GDPR

The General Data Protection Regulation (GDPR) 679/2016, replaces the 1995 Data Protection Directive (95/46/EC), and is designed for the protection of natural persons with regards to processing of personal data and on the free movement of such data. It harmonizes data privacy laws across Europe and it addresses the export of personal data outside the EU with the aim to protect all EU citizens' data privacy and reshape the way organizations approach data privacy.

Under the GDPR, EU Clients are entitled to the following rights related to their personal Data:

- Right of access
- Right to erasure
- Right to data portability
- Right to rectification
- Right to restrict or object processing

What information are you entitled to under the GDPR?

Under the GDPR, as a client you have the rights to obtain:

- Access to your personal data
- Confirmation that your data is being processed
- The purposes of the processing
- The categories of personal data concerned
- The recipients of personal data
- The data storage period/if not, the criteria which determines the storage period
- The right to lodge a complaint with a supervisory authority
- The existence of automated decision making
- If the personal data is transferred to a third country/ right to be informed of the appropriate safeguards relating to the transfer

To see what information is collected, please refer to our Privacy Policy.

Right to Erasure

Under article 17 of the GDPR, as a client you have the right to have your personal data erased. This right is also known as the 'right to be forgotten', however, please note as per our company's policy, we automatically erase any of this information after the minimum required regulation time, therefore there is no need to request it individually.

As part of the measures, we take to safeguard our clients' private information and accounts, the Company will implement and update advanced data protection procedures. CREDEXIO.COM invests substantial resources in ensuring its clients information is protected, aswe view security in all senses as something of the utmost importance. To ensure authorizedaccess only, CREDEXIO.COM employs a two-tier top-class firewall protection: one at the serverlevel and one at the application level. For user authentication and data transfer, CREDEXIO.COM uses an advanced SSL certification.

The application servers, i.e., the servers that handle our clients' online activity, are separate from the transaction information, which is stored on a different data server.
For data recovery, integrity and replication, CREDEXIO.COM uses two different server farms, which are physically located apart from each other. Data must be synchronized in both locations, and thus cannot be tampered with. All information stored on the servers is encrypted.
The use of our website with a client's username and password is the sole responsibility of that client and the Company shall not be held responsible for any such use, or for validation that it is the client who is in actuality operating his/her Account.